



ISMAIL NATIONAL MAHILA (P.G.) COLLEGE, MEERUT

(Affiliated to C.C.S. University, Meerut)
Re-accredited by NAAC with A Grade in 2nd Cycle 2015
ISO Certified 9001:2015; ISO Certified 14001:2015

NAAC DVV CLARIFICATIONS

Criterion-5 Key Indicator 5.1- Student Support Metric-5.1.4

HEI Input:

A. All of the above

DVV Clarification	HEI Response
Provide: 1) Circular / web-link / committee report justifying the objective of the metric	1) Circular / web-link / committee report are provided.as per the DVV query.
2) Mechanism for submission of online complaints	2) Mechanism for submission of online complaints is provided.as per the DVV query.
3)Minutes of the meetings of student grievance committee, as per metric	3) Minutes of the meetings of student grievance committee are provided.as per the DVV query.

LIST OF DOCUMENTS UPLOADED

Sr. No.	Content	Link
1	Circular / web-link / committee report	View
2	Mechanism for submission of online complaints	View
3	Minutes of the meetings of student grievance committee	View



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